

To whom it may concern,

My cover letter and resume are below for your review.

I am a former nurse making a career change into tech. I have a STEM degree and a background in organisational management in healthcare.

My last healthcare role was working on a digital initiative project for a new private hospital in London. I contributed to implementing key features of a cloud-based electronic healthcare records system called EPIC, focusing on standardisation and automation. I engaged with various stakeholders and teams in an Agile culture, so am used to working in sprints, using a ticket-based system for tasks, taking ownership of my work, and having a flexible mindset to change. This experience stirred in me a surprising passion for software, which led me to tinker with self-directed learning platforms and eventually resign so I could dedicate my attention to it full-time.

In the past 12 months, I have taken bold steps to pursue a career change. I completed an intense Software and Web Dev Bootcamp, strengthening my full-stack ability while gaining practical experience in software development methodologies, databases and version control systems like Git. During this course, I worked collaboratively in small teams and developed a portfolio of projects showcasing my work. My development continues while I freelance, taking on projects until I secure a full-time role.

Coming from a high-reliability industry has equipped me with skills that are directly transferable to the tech industry and software engineering. I understand the importance of attention to detail, accuracy, and quality when dealing with data and have a unique and compassionate approach to solving problems. I am adaptable, can learn and implement new skills under pressure, enjoy teamwork and thrive in a fast-paced and challenging environment.

My particular skill set and nature would help me excel as a software engineer because I am a social, personable, and articulate person who can communicate well, adapting my delivery depending on the audience and their understanding of technical terminology. I am meticulous and well organised and aim to master whatever I apply myself to. In my last role, I was a subject matter expert in my field and a maverick for finding workarounds when all other angles were exhausted.

I have a good understanding of object-oriented design and am proficient in several front-end and back-end languages. I am enthusiastic and capable and will quickly pick up any additional skills required for the role.

I am a good student and have proven I can apply myself to learning alongside full-time work, with genuine passion and willingness to learn and contribute. I hope to be invited to interview, where I can better represent myself.

Yvonne Geikie

*\*cv on next page\**

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## Skills

Git, terminal, data structures, SOLID principles, unit tests, debugging, APIs, VS code, Postman, Sourcetree

## Languages

Java, JavaScript, Python, MySQL, MongoDB, C++, C, HTML, CSS

## Experience

### Freelance - (March 2024 - Present)

- Full-stack, front-end & back-end projects, one-off and continuous
- Follow brief, communication, time management, self-reliance

### Web & Software Development Bootcamp - JustIT - (December 2023 - March 2024)

- A 15-week full-time online classroom-based course covering a broad range of technologies, including HTML, CSS, Javascript, Bootstrap, Python, MySQL & MongoDB, Git, Databases
- Independent project work and group collaboration

<----- Career Change to Software Engineering (December 2023) ----->

### Deputy Lead Case Manager - Cleveland Clinic London (October 2021 - December 2023)

- Established a customised case management service
- Implemented cloud-based EHR system for digital integration
- Led healthcare transformation and improvement projects
- Partnership working with finance, contracts, and institute managers on high-cost accounts and contingency planning
- Improvement initiatives around process automation, data collection and representation
- Use a ticket-based system for projects, incidents, and other events
- SME on UK private healthcare case management and medical insurance policies
- Managed a team of 7

### Clinical Case Manager - HCA Healthcare UK (March 2019 - September 2021)

- Key clinical liaison between the organisation and private medical insurers
- Utilisation review and report writing
- Complex discharge planning
- Shortfalls management with finance and revenue teams
- NHS support contracts during the global pandemic

### Regional Clinical Lead - ICS Community Services (January 2018 - February 2020)

- Coordinate packages of care, delivering bespoke care to patients in their own homes
- Oversight of recruitment, training, annual competency review and rota for small teams
- Delivery of agreed aspects of package to cost and time
- Risk management, multi-part contingency planning, audits and service improvement

### Medical Case Manager - Healix International - Esher (May 2017 - November 2017)

- Coordination of medical evacuations and repatriation using civilian and military resources
- Communication around time and cost agreements according to policy and acuity
- Deployment health management for Home Office staff and family

Portfolio: <https://www.yvonnegeikie.com> LinkedIn: <https://www.linkedin.com/in/yvonnegeikie>

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**Registered Nurse - Pulse Nursing Agency - London (January 2016 - February 2020)**

- Zero hours contracts providing 1:1 complex care for patients at home and in school

**Registered Nurse - Continental Travel Nurse Agency London (February 2016 - February 2020)**

- Short-term contracts working in wards, A&E, PACU, urgent care, GP, community

**Extended Period of International Travel (June 2015 - January 2016)**

**Registered Nurse - Princess Margaret Hospital - Paediatric A&E (January 2014 - June 2015)**

**Graduate Nurse Program - WA Country Health Service (February 2013 - January 2014)**

**Serco Australia - Health and Programs Manager (November 2011 - January 2013)**

<b>Interests</b>	Hockey, Softball, Snowboarding, Hiking, Cycling, Music and Arts, cooking and home improvement
<b>Qualifications and Certificates</b>	Bachelor of Science & Nursing - University of Tasmania - 2011 Igniting Leaders Program - CCL - 2022
<b>Professional Licensure</b>	Nursing and Midwifery Council UK Australian Health Practitioner Regulatory Agency Enhanced Disclosure and Barring Service (DBS)
<b>Charity and voluntary service</b>	Australian Army Reserves 2008 - 2013 Volunteer surgical mission Vietnam - 2017, 2018, 2019 NSPCC - childline counsellor since 2022
<b>Strengths</b>	Extremely driven self-starter Values, culture, and identity Curious and innovative
<b>Systems operations</b>	SystemOne Docman EMIS EPIC Meditech ICIP